

We are a church organization serving other church organizations with affordable health and benefits coverage tailored to the unique needs of each member organization. We understand the Church because we are part of the Church.



# Health Solutions



## Provider Finder® Online Directory

### A Quick and Easy Way to Find a Doctor

Selecting a doctor that's right for you is important. The Provider Finder® Online Directory is a reliable and convenient tool to locate doctors in your network. Filter search results by provider type, specialty, network type, ZIP code, language and gender. You can even get directions from Google Maps®. The Provider Finder® Online Directory is available 24 hours a day, 7 days a week, and is fast and easy to use.



**Tip!** The BC/BS site also has a login area for Telehealth services. Members enrolled for medical coverage in the trusts administered by Christian Brothers Services have access to Teladoc. Visit the Teladoc information page at [cbservices.org/health-teladoc.html](https://cbservices.org/health-teladoc.html) for more information.

**Note:** Be sure to verify your search results! The BlueCross/BlueShield Directory is a convenience we're pleased to provide to our members. Please remember that directory information is for reference only. Always confirm with the provider that they are part of the BCBS network before scheduling your appointment or receiving services.

### Step-by-Step Instructions

- 1) To find a doctor or hospital with Provider Finder, navigate to [mycbs.org/ppo-hcsc](https://mycbs.org/ppo-hcsc)
- 2) Select "Plans, Participating Provider" from the menu
- 3) Click "Help me pick a network"
- 4) Select "Employer Plans"
- 5) Select the state you live in then click "Select State"
- 6) Next, select the "PPO" option
- 7) If you reside in any state other than Wisconsin, select "Participating Provider Organization [PPO]." If you live in Wisconsin, scroll down and select "Blue Preferred POS (Wisconsin)."
- 8) Click "Search Selected Plan for Doctors"
- 9) You can browse by category by clicking the "Medical Care," "Urgent Care" or "Behavioral Health" icons
- 10) Or you can use the Common Searches buttons by clicking on the drop down menu for each specific category: "Primary Care", "Urgent Care", "Behavioral Health", "Hospital or Durable Medical Equipment."
- 11) Once you choose a specific category, your results will appear. At the top of this page, you will find additional filters to narrow your search.
- 12) You will be presented with a list of health care professionals who match your criteria. You can choose to view only those doctors accepting new patients, narrow your selection by distance, and view them in either a list or map view. If you click on the provider's name under results, you will see additional information about your selection, such as gender, languages spoken, hospital affiliation and educational background.

