



Diocese of Charleston's Office of Stewardship Launches Secure Web Portal for All Parishes to Access Current Donor Data

On March 8, the Diocese of Charleston officially launched a new [secure online portal](#) where parishes will be able to download their current donor reports for the Catholic Appeal of South Carolina (CASC) and the Bicentennial Campaign.

This is an exciting new feature, and we hope this data helps you always feel up-to-date on your parish progress in hitting your CASC goal, and how Bicentennial Campaign pledge collections are going at your parish.

Only diocesan users with a @charlestdiocese.org e-mail address will be able to access this site, and only a select number of parish staff from each parish have been granted initial access. A step-by-step guide for accessing and using this portal is available by [clicking here](#). We ask that any users of this portal please read the guide carefully.

Also to note:

- This is a new feature and certain errors/complications may arise as part of the rollout. If you receive a security notification that says you do not have access on your first attempt to log in, [please contact our team](#), and we will address the error as soon as we can.
- The information in these reports is **confidential** and is not to be shared with anyone that is not involved with your parish campaigns.
- This data reflected in these reports is updated weekly on Friday mornings.
- Only select users from each parish have been granted access as of now. [Contact our team](#) if you would like for another parish staff member to be granted access. **Only diocesan users with a @charlestdiocese.org e-mail address will be granted permission.**

We believe it is crucial for our parishes to have access to current donor reports because:

- it is beneficial for parishes to always be aware of the progress towards your 2023 CASC goal and Bicentennial Campaign pledge fulfillment; and
- it is important for parishes to know *who* has donated to CASC and is fulfilling their Bicentennial Campaign pledges.

The CASC reports can be used to reach out to your donors and thank them for their participation. For background on the benefit of parishes thanking their donors, [watch this video](#). For a guide on how to thank your parishioners, [click here](#).

The Bicentennial Campaign reports can be used to reach out to donors who may have fallen behind on their pledge payments, which will help determine if their pledge is still viable. For a guide on reaching out to your donors, please [click here](#).

We are grateful to our new partners at Reporting Xpress for building this secure portal for the Diocese of Charleston, and we thank you for your patience in helping us get this feature off the ground and pray that you find it useful.

Please reach out to us with any questions/concerns you have.